

Informations générales

Informations: Code (CAP146), Titre (Contact client), Description (Contact client), Zone (ZON2 - Client), Quartier (CODE14 - Relation Client), Unité organisationnelle (UORG3 - DSI)

Indicateurs: IND17 - Niveau de maturité (None), IND16 - Satisfaction client (None), IND11 - Satisfaction métier (None), IND29 - Test Ranya (None),

Couverture applicative:

Services: Créer un contact, Modifier un contact, Consulter un contact,

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