

# Informations générales

**Informations:** Code (CAP146), Titre (Contact client), Description (Contact client), Zone (ZON2 - Client), Quartier (CODE14 - Relation Client), Unité organisationnelle (UORG3 - DSI)

**Indicateurs:** IND17 - Niveau de maturité (None), IND16 - Satisfaction client (None), IND11 - Satisfaction métier (None),

**Couverture applicative:**

**Services:** Créer un contact, Modifier un contact, Consulter un contact,

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