

# Informations générales

**Informations:** Code (CAP3), Titre (Accueil physique), Description (Gestion de la relation dans les agences), Zone (ZON1 - Canaux), Quartier (CODE11 - Canaux/Audience), Unité organisationnelle (UORG2 - Commercial)

**Indicateurs:** IND17 - Niveau de maturité (None), IND16 - Satisfaction client (None), IND11 - Satisfaction metier (4),

**Couverture applicative:** APP154 - TEST Ranyab, APP3 - OpenCRM, APP160 - test os, APP124 - TEST Ranya (Copie), APP136 - TEST Ranya 1.0.1, APP142 - TEST Ranya 4, APP144 - TEST Ranya D, APP141 - TEST Ranya 3, APP137 - TEST Ranya 2.1,

**Services:** fuzzySearch, findOneByPivot, findOneByReference, findByPhone, newOperation5, test david,

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Revision #1

Created 16 February 2024 07:05:36 by Technical User

Updated 16 February 2024 07:05:36 by Technical User