

# Informations générales

**Informations:** Code (CAP1), Titre (WebChat externe), Description (WebChat externe), Zone (ZON1 - Canaux), Quartier (None), Unité organisationnelle (UORG2 - Commercial)

**Indicateurs:** IND19 - Utilite (2), IND9 - Satisfaction métier (4),

**Couverture applicative:**

**Services:**

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