

# Informations générales

**Informations:** Code (CAP4), Titre (Messagerie), Description (Gestion des échanges (mail, sms, courriers)), Zone (ZON1 - Canaux), Quartier (CODE12 - Médias d'interaction), Unité organisationnelle (UORG2 - Commercial)

**Indicateurs:** IND19 - Utilite (None), IND9 - Satisfaction métier (None),

**Couverture applicative:**

**Services:**

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