

# Informations generales

**Informations:** Code (CAP3), Titre (Accueil physique), Description (Gestion de la relation dans les agences), Zone (ZON1 - Canaux), Quartier (CODE11 - Canaux/Audience), Unité organisationnelle (UORG2 - Commercial)

**Indicateurs:** IND17 - Niveau de maturité (None), IND16 - Satisfaction client (None), IND11 - Satisfaction metier (4),

**Couverture applicative:** APP3 - OpenCRM, APP123 - TEST Ranya,

**Services associés:** fuzzySearch, findOneByPivot, findOneByReference, findByPhone, newOperation5, test david,

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